NEON NURSE-PROVIDER RELATIONSHIP ASSESSMENT: NURSING POINT OF VIEW

Providers and nursing staff must continually strive to work together with a team spirit and maintain the highest regard for each other’s professions with respect to their individual roles in delivering care. Great patient care is often dependent on great provider-nurse relationships. The following are key drivers of great provider-nurse relationships from the point of view of nursing staff:

1. Mutual Respect
2. Effective Communication
3. Reasonable Expectations
4. Coordination of Patient Care

Provider Name:

In regards to the Provider identified above, for each Attribute tabulated below, select the appropriate Assessment Choice:

<table>
<thead>
<tr>
<th>ATTRIBUTE</th>
<th>ASSESSMENT CHOICE</th>
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</table>
| 1. He/She maintains a respectful and professional relationship with you. | o Always  
| | o Most of the time  
| | o Some of the time  
| | o Occasionally  
| | o Never |
| 2. He/She respects and supports in his/her actions the fact that you have to take your lunch at a reasonable time. | o Always  
| | o Most of the time  
| | o Some of the time  
| | o Occasionally  
| | o Never |
| 3. He/She gives you clear and concise orders that are within your scope of practice and given in a manner that is appropriate (e.g., documented in EHR) based on established NEON policies and procedures. | o Always  
| | o Most of the time  
| | o Some of the time  
| | o Occasionally  
| | o Never |
| 4. He/She has consistent and predictable expectations of you. | o Always  
| | o Most of the time  
| | o Some of the time  
| | o Occasionally  
| | o Never |
| 5. He/She coordinates with you in discharging patients and addressing other patient needs that might immediately affect the discharge process. | o Always  
| | o Most of the time  
| | o Some of the time  
| | o Occasionally  
| | o Never |